

COVID-19 HYGIENE PRACTICES

OUR COMMITMENT

In compliance with government guidelines, and with the safety of our team members and guests at our utmost priority, we look forward to welcoming our guests through our doors once again. In order to protect the health of our team members and guests, we have introduced additional measures to ensure a safe & enjoyable experience.

PRE-ARRIVAL

All overnight hotel guests will receive an email prior to their arrival which will detail the extra measures that are now in place.

ENHANCED CLEANLINESS IN PUBLIC AREAS

Our staff have all received additional training to understand the new risks, and are educated on the details of the importance of social distancing requirements, routes of transmission and the importance of handwashing and surface disinfection at all times.

All bedrooms and public areas will be thoroughly and regularly cleaned, with specific attention to high frequency touch points.

SOCIAL DISTANCING AND CONTACT-FREE MEASURES

We ask that all guests entering the hotel follow the signage in place to adhere to social distancing guidelines and hand sanitation upon entry and exit, and make use of the hand stations placed throughout the hotel.

To ensure social distancing is respected, our guests will notice that the layout of our restaurant and bar have slightly altered. Servers are required to keep a safe distance from guests where possible when serving and only table service will be offered.

We encourage the use of card and contactless payments where possible to reduce contact. Chip & pin terminals will be sanitised after each guest.

WELCOME BACK

The above steps have been put together in line with government advice, and with the health and safety of our guests and team of our utmost priority. We look forward to welcoming you back to the Belmont House Hotel in the near future.

For further information, please contact us at hotel reception at info@belmontbanbridge.com or 028 4066 2517.